At SAFY, our Mission is to Preserve Families and Secure Futures. Through our Model of Care, we provide coordinated, community-based programs that ensure the physical and emotional safety of each individual while improving family functioning.

In order to respect the privacy of the children and families we work with, in some instances we have changed their names and used stock images to represent their stories.
A Letter From the President & Board Chair

There are moments that define us. The year 2020 was one of them.

Marked by a seemingly unending series of crises, one pandemic multiplied into many hardships as the COVID-19 virus spread, systemic injustice ravaged the nation and a contentious election season tested our resolve. We learned what it means and how it feels to live in a state of constant, chronic stress, and, as a result, we adjusted the way we deliver care—never wavering from our promise of providing a brighter today and strength for families and children to carry throughout their lifetimes.

In times like these, our Mission and values matter. The resilience of a family is one of the greatest support structures an individual can have when faced with any crisis. Helping families and children bounce back has always been our priority, but it proved more critical this year in the face of the storms we weathered.

2020 was our moment, and we met it. Leveraging the Families First Act, we expanded our Family Preservation footprint, adding services already provided in Alabama, Colorado, Ohio and South Carolina to communities in Indiana. Our treatment teams shifted the way they cared for families and children, utilizing telehealth services to remain connected and provide the care our clients and communities needed. We offered virtual trainings to ensure our foster parents had the tools and skills they needed to help heal the trauma our youth experienced. Our staff hosted virtual story times and activities to keep families and children engaged throughout the quarantine. Virtual technology also allowed us to expand our Foster Family Network, adding 305 new families to keep children safe and foster hope for a better tomorrow. These transformative approaches helped us achieve a greater impact in our communities and remain steadfast in Preserving Families and Securing Futures.

We could not have done this alone. Our board and executive leadership team remained focused on our strategy to ensure continuity of our clinical services, meeting the moment by leveraging technology and adding needed resources for more than 500 employees to continue delivering high-quality outcomes for families and children. Our Foster Family Network has been resilient in the face of unprecedented health concerns with some facing food and employment insecurities, but they continued to welcome and care for youth in their homes to keep them safe. As a result, more than 98 percent of the families and children we served received the support they needed to thrive.

As we look to the future, we remain committed to our Mission, our staff, our foster parents, our funding partners and our donors. Standing on the same belief and expertise that has been our foundation for more than 36 years, our strength is in what we know is true: that every family and child deserves the opportunity to reach their full potential.

As we begin to move forward, creating safer, more just communities, we will continue to meet the moment—advocating, collaborating and ensuring families are strong and children thrive in them.

Thank you for sharing this journey with us.

Our best,

William P. Matt
President and Chief Executive Officer

Daniel Pappas
Board President
Board of Directors

Daniel Pappas - Board President
Magistrate for the State of Indiana

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Client Relationship Director

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Foster Parent

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President and Chief Executive Officer

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Chief Operations Officer
*Served through December

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Veronica Farris
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Chief Human Resource Officer

Ryann Vernetson
Chief Clinical Innovation and Technology Officer

Tonya Brooks-Thomas
Senior Executive Director of Ohio

Demetria Parnell-Scott
Executive Director of Alabama
Family Preservation & Reunification

Our Family Preservation and Reunification services provide short-term, family-focused care to assist families in crisis by improving parenting and family functioning while keeping children safe.

Behavioral Health Services

Our Behavioral Health Services help stabilize mental health when it is disrupted and build the lifelong skills for maintaining mental and emotional well-being.

Adoption & Post Adoption

When a child cannot return to their biological family, our Adoption services bridge their journey to a forever family and support families who desire to adopt through foster care.

Older Youth Services

Our Older Youth Services provide independent living tools youth need to build and maintain a strong foundation as they transition into adulthood.

Therapeutic Foster Care

Our Therapeutic Foster Care services provide a stable home environment with families who care for youth so they can achieve their full potential.
Family Preservation & Reunification

The year 2020 challenged family resiliency. Weathering the COVID-19 pandemic tested our families’ stability across many areas of their lives—work, school, housing and their social and emotional well-being.

The economic and social dynamics of the pandemic were especially difficult for families already struggling with mental health, stress, healthy parent/child interactions, and other factors that impact a child and family’s ability to thrive. When a family is struggling with life’s storms, which are sometimes not within their control, our Family Preservation services meet the moment and put them on a path to creating and maintaining a safe, healthy, and sustainable environment.

**In 2020, SAFY was able to conduct a safety and risk assessment for 5,431 families.**

Working alongside the family, we build lifelong skills and resilience, which enables them to achieve physical, social and emotional well-being.

Our Family Preservation services build upon the belief that many children can be safely cared for within their own families when parents have the skills and support to provide a nurturing environment. Our goal is to keep families together when safely possible because healthy families build stronger communities.

In 2020, we expanded our Family Preservation services into the state of Indiana.

With this addition, we are proud that SAFY was able to provide Family Preservation services to help 3,709 families across:

- Alabama
- Colorado
- Indiana
- Kentucky
- Ohio
- South Carolina

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*I feel like we are continuously improving, not just going over our past again and again. We are making progress as a family!*

—SAFY Parent
of families are satisfied with the Family Preservation services SAFY provides
Helping One Child to Heal a Whole Family

When Jay and Betty’s daughter needed medical and educational intervention, SAFY stepped up to support.
Poverty and lack of resources are often considered the best predictors of child maltreatment, especially child neglect. Children experience neglect more often than any other forms of maltreatment. Lack of housing, transportation and access to substance abuse treatment are common themes in child neglect cases.

When Jay and Betty’s autistic daughter Tia required emergency medical treatment, the entire family including Tia’s four siblings headed for the emergency room. Medical professionals there were concerned about the child’s weight—the six-year-old was a mere 22 pounds and severely dehydrated. The only nutrition she received came through a feeding tube. In addition, she was unable to speak more than a dozen words or respond correctly to simple commands.

After meeting about the child’s welfare, social service professionals determined the best course of action for the family and the safety and welfare of the children was SAFY’s Family Preservation Services. A case coordinator immediately visited the family in their home to observe the way they interacted and determine what issues made it difficult for them to find the help they needed.

The case coordinator observed Tia picking at and throwing food. Plus, she was exhausted and moody which impacted her behavior and made life difficult for everyone in the family. She learned her parents’ inability to keep medical appointments was due to a lack of transportation and ability to find childcare for the other children—all issues SAFY could help resolve.

Shortly after the family’s care began, Tia was enrolled in a school for autistic children, where special education and resources helped her learn skills she struggled to master at home. Months later, she has learned better eating habits and is mastering the use of utensils. She drinks from a cup by herself and speaks in entire sentences. Her weight is up to 48 pounds and doctors are considering removing her feeding tube. She is learning the skills she needs to cope, which has drastically improved her behavior.

Jay and Betty are learning how to ask for help, and family members are providing transportation and childcare. The family is no longer facing the prospect of having their children removed.

“SAFY helped the family facilitate the services they needed but just couldn’t reach on their own. They now better understand what Tia needs and how to communicate her needs to her medical professionals and teachers. Most important, the family is still together.”

—SAFY Case Coordinator
Children and youth experiencing foster care have often survived trauma, uncertainty and change beyond what anyone could imagine. The year 2020 was unprecedented for all of us—but for youth experiencing foster care, experiences like social distancing and quarantines often triggered traumatic memories or symptoms.

Our Therapeutic or Treatment Foster Care services provide a stable, supportive, nurturing family and environment to help youth experiencing foster care heal and reach their potential. Our goal is to ensure each child in our care receives a permanent and stable family as soon as possible, whether it be with their family of origin, a kinship arrangement or a foster to adopt family.

Children and teens experiencing therapeutic foster care have complex behavioral, mental health and developmental concerns as a result of past trauma or abusive and/or neglectful situations. Therapeutic foster care requires a specialized treatment approach, including a supportive family to help them heal and thrive, structured care and on-going supervision and long-term support to help them function in the community.

The COVID-19 pandemic challenged us, but the foundation of our Therapeutic Foster Care services remained steady—providing a stable home environment for children and youth experiencing foster care, and support for foster families who care for and believe every child can and should achieve their full potential.

To meet the moment with our families and children settling into a new routine of staying at home, avoiding social activities and attending school online, we changed how we supported and cared for them in the safest way possible.

Our network of foster parents receive extensive training to help them recognize and heal trauma before any child is placed in their care. A team of qualified treatment professionals are available 24/7 to support the child and foster family, providing crisis intervention and addressing emotional, physical and behavioral challenges as an alternative to residential care.

97% of foster parents are satisfied with fostering with SAFY.

Families were provided face masks and thermometers to monitor their health and keep everyone safe.

Care packages were delivered to front porches with groceries, school supplies, gift cards and activities.

Sensory kits were provided with items to help children who were struggling to cope with the “new normal.”

272 families virtually joined our Foster Family Network in 2020.
Forging Ahead for Foster Families

Treatment via Telehealth Services
Because we understand the need all human beings have to feel connected with one another, our treatment teams shifted their care, providing telehealth services to keep families engaged and working toward their treatment goals.

Online Training & Recruitment
Our licensing teams changed how they recruit and train prospective foster parents. The teams offered virtual trainings and found creative ways to make connections that are typically difficult due to scheduling conflicts and childcare challenges.

Virtual Story Time & Book Club
Our Indiana team hosted a daily Facebook Live virtual story time for families and children, reading books that featured uplifting messages and illustrations. They created a virtual book club, expanding the circle of support for parents.

“This has been my greatest experience in foster care! SAFY has helped me with everything I need to be successful when I am an adult and move out on my own.”
—SAFY Youth
Even as the COVID-19 pandemic invaded our lives and disrupted our routines, children and youth continued to enter foster care.

Facing uncertainty and isolation, our foster parents braved concerns about welcoming children to their home—they wondered where they were coming from and who they had been exposed to, and if their own health and well-being would be compromised by opening their home. And if they did welcome children experiencing foster care, would they have the outside support to properly care for them?

Shortly after the pandemic began, foster parents John and Karri welcomed a sibling group of four children, and soon began the process of adopting them. By summer’s end, John had lost his job due to the pandemic.

Karrie remained employed at a local elementary school but when John was diagnosed with COVID-19 and hospitalized, she was forced to leave her position to care for the children.

Upon learning the hardship the family was facing, the SAFY team immediately stepped in to provide groceries and pre-made meals for the family. Doing so allowed the family to continue caring for the youth experiencing foster care in their home.

Feeding and nurturing through shared meals is a powerful way to deepen attachment, but the family table is not always an easy place for children in adoption and foster care.

Unfortunately, conflict and concerns around food, weight and eating habits are common. When conflict defines interactions around food, trust and attachment can suffer and children may continue to struggle with eating. Providing food is a powerful way to help children feel safe and cared for.

Thank you for loving our little family through this crazy time. We’re thankful SAFY is part of our fostering experience.

—SAFY Foster Parent
Nourishing a Foster Family Impacted by COVID-19

When the pandemic severely impacted one of our foster families, SAFY took the burden of mealtime off their plate.
Behavioral Health

The COVID-19 pandemic had and continues to have a substantial impact on families’ mental health, particularly single-parent families and those with young children and teens. Since the pandemic began, more than one in four parents reported worsening mental health, and one in seven reported deteriorating behavioral health for their children, especially as the virus began to spread.

There are many ways in which the pandemic caused additional stress and burdens for families. Among areas of difficulty were food insecurity, which increased from 32.6% in March 2020 to 36% by June 2020.

The pandemic also caused loss of childcare and disruptions to health care visits. Visits between birth parents and their children experiencing foster care were suspended or switched to phone calls, at a time youth were in need of reassurance more than ever.

SAFY knows strong families are the foundation of strong communities. To meet the moment and stabilize our communities, SAFY’s Behavioral Health services provided effective mental health treatment for families and youth who have experienced trauma. We adjusted our approach to utilize telehealth services and bridge the distance between clients and caregivers.

Our strong framework of evidence-based treatment practices produced positive outcomes that lead to sustainable change in the lives of those we served.

89% of families and children served feel they are getting the help they need from SAFY’s Behavioral Health Services
When states closed the door on in-person interactions, our teams opened their minds to new ways of connecting.
Serving behavioral health clients during a global pandemic required us to pivot to a new way of serving our community in 2020.

Like many social service agencies, we had to close the doors to our physical office facilities as the pandemic became a threat to our communities, and stay-at-home orders became a reality.

The behavioral and mental health concerns that brought individuals and families into care were exasperated by the pandemic, as individuals struggled to stay employed, feed their families and keep their children content at home.

To help individuals and families in the community, Lima Behavioral Health met the moment and got creative in delivering therapeutic services.

This included providing counseling services through telehealth, delivering play therapy kits for families and partnering with Children’s Hunger Alliance to organize curbside food, clothing and hygiene pick-up events that helped many struggling families survive this unprecedented storm.

“Our focus remained on the safety and well-being of those in our care and persons in our community,” said Judith Lester, Lima Behavioral Health Treatment Director. “We met families and individuals where they were in the moment they needed us most and not only kept them connected to the care they needed, but provided food, personal items and a sense of community support.”

—SAFY Behavioral Health Treatment Director

"Our focus remained on the safety and well-being of those in our care and persons in our community. We met families and individuals where they were in the moment they needed us most and not only kept them connected to the care they needed, but provided food, personal items and a sense of community support. "

—SAFY Behavioral Health Treatment Director
Older Youth Services

Imagine being a 19-year-old with little to no family support, who barely finished high school, struggling to find a decent-paying job and feeling hopeless about the future.

Then you’re hit with a global pandemic, which is just one more thing you have no control over.

The youth in SAFY’s Independent Living Services program face circumstances beyond their control and, unlike many of their peers, are forced to grow up far too quickly. They strive to overcome trauma that can impact their ability to thrive in life.

Only 37 percent of youth emancipating from foster care have family members, legal or chosen, they can rely on during a crisis. The issues they face when entering adulthood alone do not occur in isolation, but rather compound upon each other—oftentimes putting them on a path to poverty and hopelessness.

Young adults in SAFY’s Independent Living Services program, however, find the support they need to weather the storms of life and build the skills needed for a successful adulthood.

SAFY Life Coaches work with youth in challenging situations to develop necessary skills and build circles of support that can help them successfully transition into adulthood.

Our journey with youth in the program focuses on emotional health, educational services, job training and other life skills needed to reach their full potential and to become productive members of their community.

Life Coaches encourage youth to identify their strengths and interests, help them set achievable goals for their future and create pathways for educational and employment success.

*Department of Health and Human Services

One in five will become homeless after age 18*

Less than 3% will earn a college degree*

Only half will be employed by age 24*

One in four will experience PTSD*

87% of youth say SAFY’s Older Youth Services Program is helping them reach their goals.
Even after Miranda’s three-year plan seemed permanently derailed, she refused to give up hope for a better future.
The pandemic introduced a lack of self-sufficiency with which youth aging out of foster care are far too familiar.Securing affordable housing, finding a job that pays a living wage out of high school, and establishing a household are challenges that require teenagers and young adults to rely on others for financial and emotional support.

Miranda didn’t have access to a support network when she aged out of foster care with a toddler and a minimum wage job at a local restaurant.

Shortly after enrolling in SAFY’s Independent Living Services, she began learning how to budget and create a healthy household for her daughter and herself.

Even though her opportunities seemed limited, she worked with her Life Coach to develop a three-year plan that included earning a college degree and purchasing her own home.

When she lost her job at the restaurant because of the COVID-19 pandemic, her dreams seemed impossible. But what life and the pandemic seemed to have taken from Miranda, it also returned in spades.

With the help of her Life Coach, she was able to find a nice apartment in a safer community, and a job with a large healthcare provider that pays more than twice as much as her minimum wage job at the restaurant. She is preparing to begin classes to earn a degree in nursing and is saving for a down payment on her own home.

“I spent most of my childhood in foster care and residential homes, so the odds that I would be where I am today were not in my favor. SAFY helped me see what my life could look like then gave me a plan for making it happen.”

—SAFY Independent Living Client
When a youth experiencing foster care is unable to safely return to their family of origin, our Adoption program, focusing on foster-to-adopt, is a pathway to a forever family.

In spite of the unpredictable challenges of COVID-19, the fact remains that more than 100,000 children in foster care are eligible for adoption and waiting on their chance to become part of a forever family.

Our team didn’t let the pandemic derail us from securing the futures of children and teens through Fostering to Adopt and our Post-Adoption Services.

While the year was met with many challenges, including courtroom closure, delays in the process and more, we are proud to report that nearly 200 youth were able to experience the joy of having a permanent family.

SAFY is a proud partner in Indiana and Ohio with the Dave Thomas Foundation for Adoption and their signature Wendy’s Wonderful Kids Program. Through this program, we work with the Wendy’s Wonderful Kids adoption professionals, known as recruiters, that practice their child-focused recruitment model.
89% of SAFY families are satisfied with the Adoption and Post-Adoption services provided.
For many youth, an adoption decree does not always guarantee permanency. Oftentimes, behavioral and emotional challenges lead to placement disruptions within adoptive homes. This disruption is devastating for children and their adoptive families.

Almost as soon as the Scott family adopted their youngest son, Kyle, his biological family began asking for visits. Although the child was removed from his biological family due, in part, to their inability to take responsibility and properly care for him, his adoptive family thought it would be good for Kyle to maintain a relationship with them since he was now in a stable family environment.

However, the requests for visits became more frequent and began to stress the family. Kyle began failing at school and became defiant, refusing to engage with his adoptive family.

The Scotts felt a nearly unbearable amount of stress on their marriage and family life. They began to worry the adoption was not the best decision for Kyle or their family. With the constant presence of Kyle’s biological parents in the wings, their family was in a regular state of turmoil.

Seeking support from SAFY’s Post-Adoption Services, the family received therapeutic care to learn how to bond and support each other in their new family dynamic.

They joined SAFY’s Adoption Support group and took advantage of the advice and experience other adoptive families offered. They learned how to manage requests from Kyle’s biological parents and support him in attaching to his new family.

SAFY’s Post-Adoption Services can help adoptive families at all stages of the process build a strong foundation and create lasting supports for healthy and stable family relationships through community connections, therapeutic services and respite support.

“When you adopt a child, especially one who has experienced foster care, the trauma and baggage they bring becomes something you spend a lot of time and love helping them heal,” say the Scotts. “We’re thankful for the post-adoption services and the relationships SAFY helped us build with other adoptive parents. It has made all the difference to our family.”

“When you adopt a child, especially one who has experienced foster care, the trauma and baggage they bring becomes something you spend a lot of time and love helping them heal. We’re thankful for the post-adoption services and the relationships SAFY helped us build with other adoptive parents. It has made all the difference to our family.”

—SAFY Family
SAFY offers a variety of Post-Adoption services and support, helping adoptive families find their forever—together.
Meeting the Moment

Supporting Families in Their Time of Need

The need was great in 2020, but not only were we able to meet the moment, we expanded our services and our circle of care to reach families and children.
Our Financial Growth

Revenue by Service Line (in millions)

- **Therapeutic Foster Care**
  - 2020: $48.7
  - 2019: $43.3

- **Family Preservation & Reunification**
  - 2020: $11.9
  - 2019: $11.2

- **Older Youth Services**
  - 2020: $3
  - 2019: $3.3

- **Behavioral Health**
  - 2020: $2.5
  - 2019: $1.8

- **Grants/Donations**
  - 2020: $8.9
  - 2019: $8.9

- **Adoption**
  - 2020: $6.6
  - 2019: $6.6

Total Revenue by Service Line
- **2020**: $67.5
- **2019**: $61.1

Revenue by State (in millions)

- **Ohio**
  - 2020: $22.1
  - 2019: $21.2

- **Kentucky**
  - 2020: $14
  - 2019: $12

- **South Carolina**
  - 2020: $12
  - 2019: $11.2

- **Indiana**
  - 2020: $6.9
  - 2019: $5.9

- **Alabama**
  - 2020: $4.8
  - 2019: $4.4

- **Nevada**
  - 2020: $4.8
  - 2019: $4.2

- **Colorado**
  - 2020: $2.7
  - 2019: $2.1

**SAFY Consolidated**
- **2020**: $67.5
- **2019**: $61.1

*The financial statements provided are unaudited. For complete audited financial statements, please contact info@safy.org
Individual and Business Donors

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We are thankful for the incredible individuals, businesses, community partners and foundations that met the moment in 2020 and advanced our Mission of Preserving Families and Securing Futures.

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